Accessibility and Language Help

Our Website Is for Everyone

At Bloom Healthcare, we want our website to be easy for everyone to use, including people with disability.

We are working hard to make sure the website is:

- Clear and easy to read

- Usable with screen readers

- Accessible on phones, tablets, and computers

What We Follow

We try to follow the Web Content Accessibility Guidelines (WCAG). These are rules to help make websites better for people with disability.

There are 3 levels:

- Level A (basic)

- Level AA (better)

- Level AAA (best)

We are always improving the website so that more people can use it easily.

Translations and Google Translate

We know some people speak a language other than English. That's why we use Google Translate on our website. You can choose your language from the drop-down menu.

But please remember:

- Google Translate is a machine, not a person

- Sometimes it may get things wrong or not make full sense

- We are not responsible for incorrect translations

We are always looking at better ways to support all languages.

Do You Need an Interpreter?

If you or your family need help with English, we can organise an interpreter for you.

We use the TIS National (Translating and Interpreting Service).

Just tell us when you book your appointment that you'd like an interpreter.

Send Us Your Feedback

If you:

- Have trouble using our website

- Need help understanding something

- Want to suggest ways we can improve

Please email us at: hello@bloom-healthcare.com.au

We'll get back to you in 3–5 business days.

We want everyone to feel welcome and included at Bloom Healthcare. Let us know how we can help you.