



## **Your Rights at Bloom Healthcare**

**At Bloom Healthcare, we respect your rights and support your choices.**

<https://bloom-healthcare.com.au/your-rights/>

### **Your choices matter.**

We are here to help you understand your options and speak up for what's best for you.

## You have the right to:

- **Choose who supports you**

You can pick your own service providers. You don't have to use the same provider for everything.

- **Say “no”**

You can say no to a provider if you don't feel safe or comfortable.

- **Ask questions**

You can ask if your provider has any conflicts of interest. You have the right to honesty and clear information.

## You have the right to:

- **Not feel pressured**

No one should force you to buy services you don't want or need.

- **Pay fair prices**

If your funding is NDIA-managed or plan-managed, you will pay the NDIS-approved rates only.

- **Choose what information you share**

You can decide what personal information to give us. We only use it to help support you better.